New Employee Activism

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40% of US
workers at
Fortune 1000
companies say a
company's
actions on
societal issues
impacts their
decision to work
there.

Company	Issue	Company/HR Response
Nike	 Sexual Harassment – anonymous survey goes viral 	 Removed 11 top execs including head of Diversity & Inclusion, CEO apologizes to employees
Amazon	 7600 employees sign a letter, 1500 walk out over company environmental impact 	 Jeff Bezos announces pact to follow the Paris climate agreement, will take a hard look at supporting politicians who are "active climate deniers"
Salesforce	 Over 5k employees sign petition objecting to sale of facial recognition technology to U.S. Govt 650 employees sign a letter, march in protest against company contract with US Customs and Border Protection 	 CEO hires first ever chief ethical and human use officer CEO refuses to end contract with US CBP
Wayfair	 Employee walkout objecting to furniture sale to ICE for detention center for minors 	 Proceeded with sale + Donation to Red Cross to help those in need at the U.S. border

Sources:

Nike: https://www.npr.org/2018/05/15/610445057/nike-sees-executive-departures-in-harassment-reckoning

Amazon: https://www.cnn.com/2019/09/20/tech/amazon-climate-strike-global-tech/index.html

Salesforce: https://www.forbes.com/sites/rachelsandler/2019/07/19/amazon-salesforce-wayfair-employees-stage-internal-protests-for-working-with-ice/#1455d74d3e94 Wayfair: https://www.forbes.com/sites/blakemorgan/2019/06/27/wayfair-employee-walkout-employees-look-to-employers-to-take-a-stance-on-social-issues/#50bac70e442a

Continuation...

Company	Issue	Company/HR Response
Google	 Protest of contract with Pentagon: use of AI for better drone image interpretation 20,000 employees walkout protesting mishandling of sexual misconduct 	 Decision not to renew contract with DoD, adopted new code of ethics on use of AI for weapons Concessions from management on the treatment of sexual harassment victims
Microsoft	 Blogs >1000 comments openly questioning the value of diversity Email thread with allegations of unresolved sexual misconduct cases 	 "Company does not tolerate discrimination of any kind." CEO announces a series of changes in internal practices and disclosure.

Sources:

Google: https://www.vox.com/2019/4/23/18512542/google-employee-walkout-organizers-claim-retaliation Microsoft: https://qz.com/1598345/microsoft-staff-are-openly-questioning-the-value-of-diversity/

Questions for discussion

1. Is this a fad or a generational change in workforce expectations?

2. What are you doing to prepare your HR teams and leaders? Are there actions you have taken to get ahead of negative sentiments going viral?

3. How does the power of social platforms change HR and the skills required?